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**Compliance & Game Protection Series**  
**August 10 -12, 2009**  
**Spirit Lake Casino & Resort - St. Michael, ND**

**AGENDA**

**Monday, August 10, 2009 Roles and Responsibilities (Topic 1)**

A look at the structure of the gaming commission and what roles it plays with the casino operations and tribal government.

9:00 AM	Welcomes and Introductions ~ Overview of Workshop
9:30 AM	Tribal Gaming Commission Overview Roles and Responsibilities
10:45 AM	Gaming Commission Overview, Continue Regulating the Facility
NOON	Lunch (Will be provided)
1:00 PM	Compliance Operations and Responsibilities Policy & Procedures Defining Relationship with Commission and Casino
2:15 PM	Afternoon break
2:30 PM	Gaming Employee Licensing Procedures
4:30 PM	Session ends for the day

**Tuesday, August 11, 2009 ~Overall Casino Protection (Topic 4)**

Learn about asset protection both in-front and back of the house

8:30 AM	Registration
9:00 AM	Welcome and Introductions
9:15 AM	Overall Casino Protection & Operation ~ Casino Integrity Asset protection both in front and back of the house.
10:30 AM	Break
10:45 AM	Slot Protection and Scams Hard and Soft Count Slot Cashiering
NOON	Lunch (will be provided)
1:00 PM	Table Game Protection and Scams
2:15 PM	Refreshment Break
2:30 PM	Table Game Protection Policies and Scams
4:30 PM	Session ends for the day.

**Wednesday, August 12, 2009 ~Background Investigations (Topic 6)**

8:30 AM	Registration – Continental Breakfast
9:00 AM	Welcome and Overview
9:15 AM	The Different Types of Background Investigations: How to Find the Truth
10:15 AM	Coffee Break
10:30 AM	Employee/Vendor Background Investigations: Due Diligence Reporting Procedures Employment Laws
NOON	Lunch
1:00 PM	Pros/Cons of Internal/External Investigators
1:30 PM	Theft and Embezzlements by Employees
2:30 PM	BREAK
2:45 PM	Theft and Embezzlements by Customers
3:30 PM	Emergency Procedures and Policies
4:30 PM	Workshop Ends